



ETTORE CIARCIA - CLOUD & KUBERNETES ENGINEER

WORKING EXPERIENCE

SUSE - Premium Support Engineer

-  Nov 2024 - Present
-  Nuremberg, Germany (Full Remote)
- Providing dedicated support for Cloud Native technologies in SUSE products, including RKE2, Rancher, NeuVector and Longhorn

SIGHUP - Cloud & Kubernetes Engineer

-  Apr 2023 - Nov 2024
-  Milan, Italy (Full Remote)
- Implemented CNCF technologies for clients across various industries, managing the deployment of networking, storage, monitoring, and disaster recovery solutions within Kubernetes clusters
 - I actively participated in a major Kubernetes upgrade campaign (**25+ clusters**) aimed at upgrading client clusters to the latest available versions (**100+ version** upgrades achieved with minimal downtime and without exceeding the error budget). This initiative provided me with an opportunity to significantly enhance my expertise across a wide spectrum of internal cluster services. I executed these operations on leading cloud providers, as well as on-premise environments utilizing vSphere.
 - I took part in overnight rotations for the 24/7 on-call service for critical clients and actively monitored live streaming services that experienced heavy traffic during live broadcasts (>2000 requests per second)
Technologies involved : Kubernetes, Grafana, Prometheus, Velero, NGINX Ingress Controller, AWS, Azure, Terraform, Ansible, Kong Gateway

Epsilon S.r.l - Cloud Engineer

-  Nov 2021 - Apr 2023
-  Naples, Italy (Hybrid)
- Proficient in infrastructure provisioning utilizing Infrastructure as Code (IaC) policies across leading cloud providers via Terraform Cloud or with self managed state (25+ projects). Experience in designing and implementing pipelines for seamless container deployments on Kubernetes and Amazon Elastic Container Service (ECS)
 - Migrated an entire project and all its components from Docker Swarm (on premise) to Kubernetes (OKE) and created pipelines for each service to enable automatic build and deployment
Technologies involved: Kubernetes, Docker, Terraform, Linux System, AWS Services (EKS, ECS, ECR, EC2, VPC, Lambda,S3, CDN, Pipeline Stack, IAM), Oracle Cloud

CSC Informatica - System Administrator

-  May 2019 - Feb 2021
-  Avellino, Italy (On Site)

PERSONAL PROJECT

- **Personal Website:** I needed a space to share my monthly article, so I built this website with Hugo, hosted it on an S3 Bucket, and deployed it using Terraform. Additionally, I've implemented CI/CD pipelines with GitHub Actions. From pushing changes to the main branch to making them live on the website, it takes less than 20 seconds. **Costs: less than 0,60 USD per month, SLA: 99,99%.**
- **Sharing homelab over a network overlay:** Project born out of the need to have a Kubernetes cluster with nodes in different homelabs (in different countries) and realized by setting up the necessary infrastructure on AWS using Terraform and a Headscale server configured with Ansible. **Cost: 0 USD, SLA (single EC2 instance for the Headscale server): 99.5%**

PERSONAL INFO

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Personal website: [ettoreciarcia.com](#)
Location: Avellino, Italy

TALKS

[Linux Day Benevento](#) 2024
[Kubernetes Workshop Bologna](#) 2024
[TechHero Rome](#) 2024
[Linux Day Benevento](#) 2023
[AWS EKS - AWS Immersion Webinar](#) 2023
[Honeynet on AWS](#) 2022

CERTIFICATIONS

[Certified Kubernetes Security Specialist](#)
[Kubestronaut](#)
[Terraform Associate 003](#)
[Certified Kubernetes Administrator](#)
[AWS Solution Architect Associate](#)
Complete list of acquired certifications (12) [here](#)

SKILLS

Cloud Services

Infrastructure as code

Containerization

Operating System

Networking

Security

Virtualization

MAIN TECHNOLOGIES

AWS

Kubernetes

Terraform

Linux System

Containerd

Docker

Nginx

Prometheus

Grafana

Velero

Oracle Cloud

Ansible

ELK Stack

PROGRAMMING LANGUAGES

Bash

Python

C/C++

LANGUAGES

Italian (Native)

English (B2)

EDUCATION

[Accenture - Cyber HackAdemy](#)
[Federico II, Naples](#)
 May 2021 – Jan 2022
BE Computer Engineering
[Federico II, Naples](#)
 Ongoing